



School and Campus Cleaning Is Our Speciality



SB Quality Cleaning
School Cleaning

Toll Free Number : 1800 577 343

www.sbqualitycleaning.com.au | admin@sbqualitycleaning.com.au | Cell : 0430 724 424



THE COMPANY

SB Quality Cleaning is a Queensland based, company established in 2005. We are a dedicated school and campus cleaning service provider and who helping schools and colleges campuses looking their best for over 13years.

You can rely on our experience for quality cleaning, services and support 24/7, and We have a proven ability to work within educational environments, adhering to strict safety and security requirements at all times.

Our services and contract management are focused and responsive to the needs of our clients and supported by our dedicated staff. In this,SB Quality team is always focused on its professionalism, integrity and reliability to deliver best experience to schools and college campuses.

We strive to provide and promote a safe, healthy working environment, free from risks and hazards for all employees, supervisors, teachers and students. We have implemented stringent safety standards to support the safeguarding of their health, safety and welfare, ensuring that safe working practices remain a core principle.

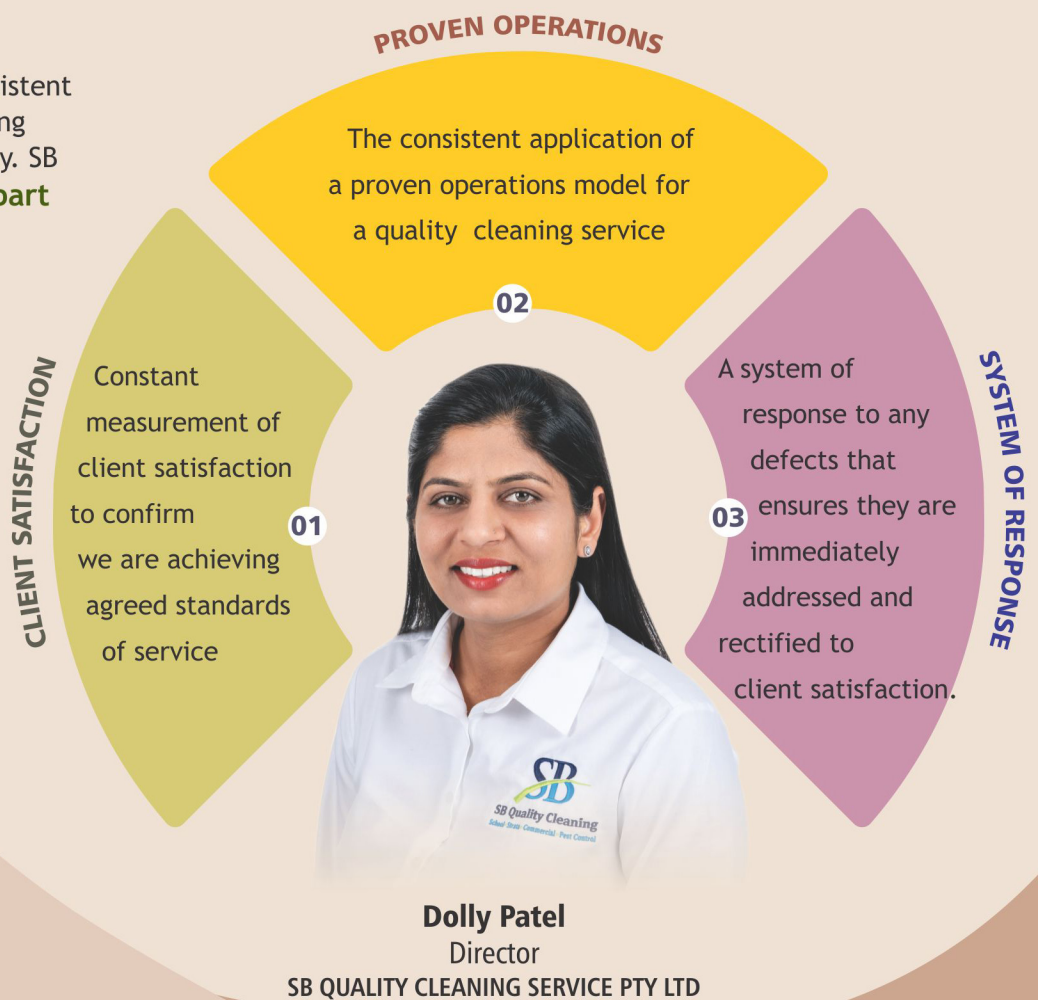
At all levels, we manage our business professionally, ethically and sustainably. We direct our energies towards building a dynamic, profitable, long term business relationship, and in the process, respect each other's right to a fair and equitable association.

Our Principals

- ❖ We are interested in long term relationships.
- ❖ Significant time and cost savings through our SB Quality Cleaning Eco business for all consumables, cleaning, laundry and kitchen products.
- ❖ Give back to our School Communities via our Support and Sponsorship Program.
- ❖ Promote a safe, healthy work environment

Our Focus

Our focus is to provide a consistent service that meets the cleaning requirements of your company. SB Quality Cleaning as a **three-part client focused strategy** to maintain these standards.



What We Provide

- ❖ We appoint the SB Quality Cleaning Supervisor on your site ensuring effective communication, fast resolution of issues and stronger accountability levels.
- ❖ Right site set up, the right people, supervision, equipment and cleaner scheduling, with clear duty schedules and responsibilities.
- ❖ A team that understands and is fully competent in the site security requirements, including key security and lockup procedures.
- ❖ Regular inspections using a report customised to site requirements. An ongoing second level of auditing for these reports to ensure effective quality control mechanism implemented each time.
- ❖ An independent customer feedback system that enables us to constantly measure client satisfaction, identify potential concerns early and ensure timely rectification to clients satisfaction.
- ❖ SB Quality Cleaning, an Eco-Business, provides a range of some 30,000 products to our Clients throughout Queensland, resulting in savings of between 10 and 30% with a 48-hour free delivery service.
- ❖ Monthly reporting so you know exactly where you are to budget.

How We Provide

- ❖ We inspect all sites on a weekly basis and provide you with an electronic customer inspection report, which includes ongoing cleaning, consumable stock levels to budget and WHS issues.
- ❖ We deliver a high standard through collaborative communication with customers.
- ❖ Our Cleaning services are technology driven, we use an online tool C-Map CRM program to manage our customer and staff relationships. C-Map CRM program (online inspections) which includes photos, email notifications for all periodicals and cleaning tasks.
- ❖ For school and college campus cleaning services, when you combine our standardise inspection program and our best practice such as WHS, Chemical Training and Handling Program, we are able to manage and deal with the myriad of day to day issues that occur (specifically in schools) quickly and efficiently whilst maintaining a very high standard.
- ❖ We have standardised our Chemical Safety Program (Safer Workplace) and the SB Quality Cleaning Environment Program (environment friendly products), which reduces all issues for ongoing WHS obligations, Chemical Safety Training, Chemical Registers, SDS Management, Charting and Inventory Control (achieving the correct stock levels to Budget).

Who works at your School and Colleges

- ❖ We keep your campuses in safe hands, so our staff is Work permit verified, Blue Card holders and Queensland Police background checked staff.
- ❖ Uniformed staff with identification. Staff is also covered for Workers Compensation and Public Liability.
- ❖ Soft skills training where we focus on developing their communication, leadership and customer relation skills.
- ❖ SB Quality cleaning staff is well trained for the equipment usage, chemical usage and health and safety.
- ❖ We offer all SB Quality Cleaning employees Certificate III in Asset Maintenance Services.

What We Use at your Schools and Colleges

- ❖ We use most efficient and industry standard equipment and technology available to provide services
- ❖ We use the best quality cleaning equipment ranging from low noise vacuums to high pressure water cleaners.
- ❖ We use machines including walk behind scrubbers, vacuum polishers, wet and dry vacuums and other industry standard equipment to make your campuses better
- ❖ We use non-hazardous and environment friendly chemicals.
- ❖ Continuous investment in the most efficient equipment and technology is integral part of our business for continuous delivery of best services to schools and colleges.



SB QUALITY CLEANING PTY LTD

PO Box 178, Coopers Plains, QLD 4108. **Toll Free Number** : 1800 577 343 Cell : 0430 724 424

Website : <https://www.sbqualitycleaning.com.au> • **Email** : info@sbqualitycleaning.com.au